

Headlines

EHSD
Live!

Ups its Game

**EHSD's Newest
Graduates**

**I&A's
Juanita Harden Lee
Answers Tough Questions**

CONTRACOSTA
COUNTY

EMPLOYMENT &
HUMAN SERVICES

*Building Brighter
Futures Together*

HAPPY

**Customer Service
Champion
Heidi Wagner**

Juanita Harden Lee Answers Tough Questions with Patience and Empathy

By Alan Wang, Community Relations/Media Specialist

If it sounds like the Information and Assistance (I&A) social workers at the 400 Ellinwood Way call center are talking loudly, it's because they understand many of their clients may have a hard time hearing.

The I&A integrated call center serves as an information hotline for EHSD's Aging and Adult Services. A special team of people staff it with the patience and understanding to listen to elderly callers, some who may tell them the same story more than once. At the same time, I&A social workers like Juanita Harden Lee try to glean any hint that their clients may be in need of more serious help.

"There comes a point when some people can't handle their own lives. We hear those people all the time, and sometimes we know it's not safe for them," says Juanita. "So when I hear that they've been placed and there's someone who's going to see after their needs...they're going to be clean, they're going to be fed... that's really rewarding and it makes me feel good."

Juanita is one of eight I&A team members who provide information for seniors and adults with disabilities, take applications for In-Home Support Services (IHSS), and file abuse reports for Adult Protective Services. Lately, the I&A team has seen a spike in callers applying for IHSS. Most are trying to care for relatives and loved ones. The I&A team believes the spike could be due to the increase in our aging population, or possibly a decline in health that took place during pandemic lockdown.

Asked how she maintains her patience and passion for helping the elderly, Juanita says "It's gonna happen to all of us. That's something that keeps us focused on providing the best service that we can because we're going to be those people on the other side of that call at some point. So we ask ourselves, 'how do we want those people answering our call to service us?'"

Continued on next page



Juanita Harden Lee Answers Tough Questions with Patience and Empathy Continued from previous page

By the Numbers

22,200 calls to the integrated call center*
(2020–2021)

- 30% Information and Referral Services
- 22% Adult Protective Services
- 29% In-Home Support Services
- 19% Outbound calls to clients

*21% increase since first year as integrated call center (2018-19)

Top Caller Needs

- APS
- IHSS
- Affordable housing
- Insurance (MediCal and Medicare)
- Resources for caregivers
- Financial assistance
- Transportation

I & A Description

In fiscal year 2018-19, I&A became an integrated call center that serves as the entry point to Aging & Adult Services. I&A Social Workers began taking reports of suspected elder and dependent adult abuse for Adult Protective Services, conducting initiate intake for In-Home Supportive Services, while continuing the original responsibility of providing information, referrals to services, and support with problem solving to help older adults ages 60 and over to remain independent.



When appropriate, Social Workers help clients obtain services through advocacy and conduct follow-ups to make sure needs were addressed. In addition, they conduct community outreach to increase awareness of services available to assist older adults.

I&A Social Worker, **Mary Ann Rensch**, is also one of the few Spanish-speaking operators at the I&A integrated call center. **CLICK on the play button** to learn more about I&A and what they do for senior community members.

Current Active Staff:

- Five full-time Social Workers: **Juanita Harden Lee, Kea Chhay, Mary Ann Rensch, Eve Quezon, Michael McGloin**
 - Four part-time Social Workers: **Sam Friend, Rosalinda Camacho, Vicky Nolden, Linda Loretz**
 - Senior Level Clerk: **Deborah Walker**
 - Senior Employment Program Intern: **Joyce Sweet**
 - Program Coordinator/Supervisor: **Nhang Luong**
- ### Information & Assistance — Call (925) 229-8434 or (800) 510-2020

Link to I&A community resource page:

[Community Resources | EHSD](#)

Source: EHSD, Aging and Adult Services



CalFresh E&T Graduates Advance toward Self Sufficiency

By Nanci Powers, Workforce Services Specialist

Two CalFresh Employment & Training (E&T) participants graduated from Diablo Valley College (DVC) this summer, due to their hard work and the combined support of EHSD, Rubicon and Opportunity Junction.

CalFresh E&T is a program for CalFresh participants to connect with service providers to gain skills, tools, basic education, training, and work experience. For the past five years, EHSD has partnered with Rubicon and Opportunity Junction to provide employment and training services to CalFresh program participants in Contra Costa County. Rubicon also partners with DVC to support

these students in attending school while ensuring their CalFresh benefits continue.

We are pleased to have Rubicon and Opportunity Junction as dedicated community partners supporting our efforts to provide employment and training services to our CalFresh program participants.

Kudos to our CalFresh Intake staff for doing a good job on getting the word out about our CalFresh E&T program by handing out informational flyers to CalFresh applicants. Keep up the good work!



CONGRATS GRADUATES

Darren
DVC Graduate and Fresh Success Program Participant

RUBICON PROGRAMS

"It's worth going to college to get graduated...on my journey I got help by supporters who [are] my family, friends, professors, counselors and Fresh Success program." - Darren



CONGRATS GRADUATES

Sheldon
DVC Graduate and Fresh Success Program Participant

RUBICON PROGRAMS

"My two years at Diablo Valley College were among the most productive years of my life. I completed more than I could have ever imagined; all with the help of the Fresh Success program. With their assistance, I was able to exceed my educational goals and graduate in the Spring of 2022 with a degree in Natural Science. There was encouragement, guidance, and financial support coming from all sides and that can never be underestimated in contributing to a student's success." - Sheldon

CSB Celebrates 2022 FDC Graduates!

By Monica DeVera, CSB Administrative Services Assistant III

The Community Services Bureau (CSB) is celebrating 10 staff members who completed the six-month Family Development Credential (FDC) program. During a virtual commencement ceremony honoring the graduates, CSB’s Deputy Director, supervisors, and other managers congratulated the 2022 cohort.

The cohort began on March 1, 2022, with workers from various classifications who serve children and families in differing capacities. They attended biweekly classes, via Zoom, to develop their skills in visioning, family goal setting, communication, minimizing stress, increasing collaboration, and managing cultural diversity. They successfully completed 90 hours of various assignments, portfolios, and exams to earn Family Development certification. Additionally, this credential meets Head Start Performance Standards to ensure CSB is providing high-quality services to our families, while sharpening skills applicable in both their personal and professional lives.

One graduate gushed about how this class and program has helped her improve her eating and spending habits. CSB

began offering the FDC program a few years ago, and will launch its sixth cohort next year. The holistic approach to family development makes this program truly meaningful, while empowering our families to live in healthy interdependence. CSB also prioritizes staff wellness and self-care as an important component to quality work and services.

We are very grateful to Program Instructor **Susan Rogers** and everyone involved for supporting this program to ensure its success.

CSB virtually celebrated 10 FDC graduates:



- Afi Fiaxe**, Education
- Amanda Cleveland**, Administration
- Geraldine Charlton**, Administration
- Jennifer Kirby**, Education
- Leticia Garrido**, Comprehensive Services
- Mercedes Ibarra**, Partner Unit
- Nadya Perez**, Stage II
- Romina Gonzalez**, Comprehensive Services
- Tasha Lacy**, Stage II
- Ulda Ibarra**, Partner Unit

EHSD Outreach & Education Round Up

UPLIFT – Saturday, August 13, 2022

More than 300 community members showed up to the UPLIFT community event at Contra Costa College in San Pablo. EHSD Navigators **Sandra Zepeda-Lopez** and **Bhupinder Singh** were there to share valuable information about EHSD programs.



Sandra Zepeda-Lopez, EHSD Navigator

Richmond Community Block Party & Resource Fair – Friday, August 19, 2022

Claudia Lam, Workforce Services Specialist registered for this event. EHSD Navigators **Bhupinder Singh**, **Susan Padan**, WFS Social Services Program Assistant **Juan Orozco**, and WFS Division Manager **Christina Navarro** joined the Richmond Community Block Party & Resource Fair at the City Hall Atrium to provide EHSD resources and information.



From left - **Claudia Lam**, Workforce Services Specialist, **Susan Padan**, Navigator, **Bhupinder Singh**, Navigator, **Christina Navarro**, Division Manager, Workforce Services, and **Juan Orozco**, Social Services Program Assistant, Workforce Services

Attendees were able to pick up school backpacks, get health screenings, and more from the various organizations and providers.

“As a 4 Our Families Navigator, it is our pleasure to attend this event, especially after work hours on Friday... really enjoyed it and shared valuable information with the public regarding County programs. Seeking more in future.” – Bhupinder Singh

BACR Presents Job and Resource Fair – Pittsburg Elks Lodge – Sunday, August 21, 2022

The event was coordinated by Tatiana Hernandez, Coordinator of Education and Extended Learning Pathways with Bay Area Community Resources. Employers and educational pathways providers attending were UCSF, Rising Sun Opportunity Organization, Opportunity Junction, Success Centers, US Army Recruiting and Armed Forces Security. Also, Urban Barber College provided free haircuts and they



“A very windy day” Navigators: **Sandra Zepeda-Lopez**, **Susan Padan**

were busy! Resource providers included EHSD 4 Our Families, Contra Costa Health Services, Community Service Bureau and East County Resource Coalition (ECRC) who gave away backpacks, school supplies and nylon grocery bags to families.



National Hispanic Heritage Month is a celebration what began as Hispanic Heritage Week more than 50 years ago. It is now a month-long commemoration that runs from September 15th through October 15th.

Hispanic Heritage Month recognizes the histories, cultures and contributions of American citizens whose ancestors came from Spain, Mexico, the Caribbean and Central and South America.

It started in 1968 as Hispanic Heritage Week under President Lyndon Johnson. President Ronald Reagan expanded it to cover a 30-day period and National Hispanic Heritage Month became law on August 17, 1988.

Between September 15th and 18th, several Latin American countries celebrate their independence: Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Mexico and Chile. Día de la Raza is

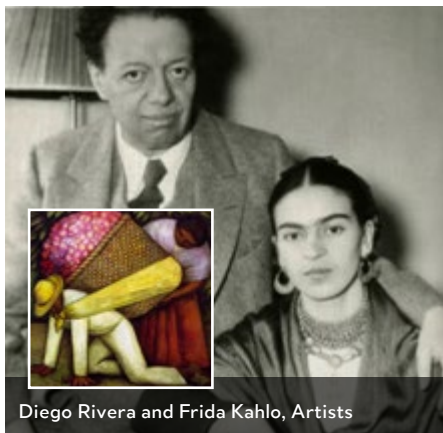


celebrated on October 12th.

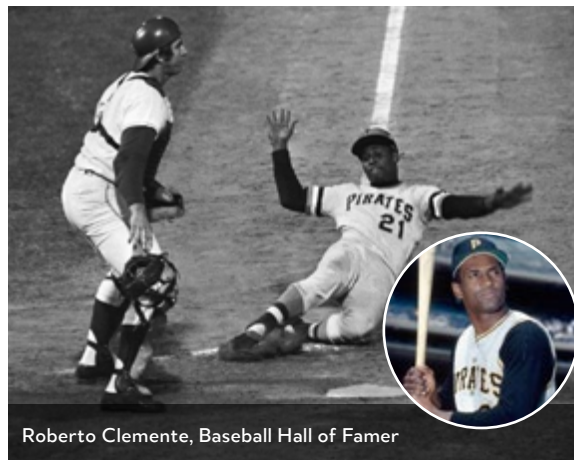
Visit the National Hispanic Heritage Month website www.hispanicheritagemonth.gov/ to find guides to commemorative observations, teacher resources and much more.



Sandra Cisneros, Novelist/Poet (Author of The House on Mango Street)



Diego Rivera and Frida Kahlo, Artists



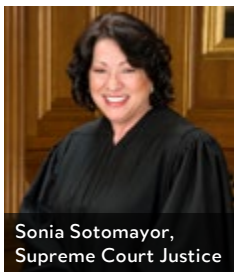
Roberto Clemente, Baseball Hall of Famer



César Chavez, Activist



Rita Moreno, Actress (Oscar, Grammy & Emmy award winner)



Sonia Sotomayor, Supreme Court Justice



Lin Manuel-Miranda, Actor (Hamilton on Broadway)



Ellen Ochoa, NASA astronaut



Selena, Tejano singer/song writer

EHSD Live! Goes Big Time

By Alan Wang, Community Relations Media Specialist

After the first EHSD Live! presentation on July 19th, the producers decided to take it up a notch and live-stream EHSD Live! from the studios of Contra Costa TV (CCTV).



Left: EHSD Director Marla Stuart and guest Krystle Stringer prepare for the live-stream of EHSD Live!

While the staff event was still streamed via Zoom, the result was a more professional look with higher resolution video, graphics and audio produced on a television sound stage. EHSD Director, **Marla Stuart** updated the team on some of the latest topics and introduced guest **Krystle Stringer** to talk about the Title IV-E program which provides an opportunity for EHSD employees to pursue a Master's in Social Work (MSW) with free tuition, while being paid as a current employee. Krystle highlighted the benefits of an MSW degree and can be reached to answer any questions via email at: ehsdinternship@ehsd.cccounty.us.



Below: In the control booth at the Contra Costa TV (CCTV) studios.

Learn how you can apply for the Title IV-E program and earn a Master's degree in Social Work, tuition free.

[Click here for the CFS Staff Portal Policy tab](#), then select the PDF "MS31-922 CFS Social Work Internship Program for Existing EHSD Employees."

You can watch a recording of the EHSD Live! show with the link below (don't forget the password), and please join EHSD Live! at the next presentation on Thursday, September 29th.

[EHSD Live! link to August Zoom Webinar](#)

Passcode: EHSDLive#2

EHSD Live! Goes Big Time

Continued from previous page



CLICK the play button to watch the latest edition of EHSD Live!
Passcode: EHSDLive#2

During the Q&A session, Marla spent about 30 minutes answering employee questions that were being delivered through the webinar chat line. The show ended with a trivia contest with the question and answer:

Q: How many people were hired during the month of July?

A: 26

EHSD Live! Trivia Contest Winners

Q: What was our total number of outside hires and promotions during July 2022?

A: 7 hires and 19 promotions for a total of 26

Kaitlyn Thomas, Eligibility Worker III, WFS

Terrie Adams, Fraud and Appeals Division Manager, Admin

Jagjit Gosal, Account Clerk-Advanced Level, Admin

Our winners will each receive an EHSD Live! sticker. Thank you to all who submitted an answer. Tune in to the next EHSD Live! for more chances to play and win prizes!

**SEPTEMBER IS
LIBRARY CARD
SIGN-UP
MONTH**
BECOME THE PROUD OWNER
OF A LIBRARY CARD TODAY!



September is Library Card Sign-Up Month. A Contra Costa County Library card means access to countless FREE programs and resources including eBooks, eAudiobooks, hundreds of digital newspapers, Rosetta Stone, Ancestry, live online tutoring and so much more. Sign-up today at ccclib.org.

Staff Development Upcoming Trainings

By Linda Linnell, Staff Development Supervisor, Admin

Staff Development is working with our vendor Value Centered Solutions to bring you the following training classes in September and October. Keep an eye out for the STARS announcements and sign up in SMART! Please remember that supervisor approval is required for you to attend. If you need assistance with enrollment please call **Staff Development at (925) 608-4570**. We're happy to help!

Emotional Intelligence

September 8th

Mind Fitness

September 15th

Creating Life Rhythm

September 22nd

Effective Communication

October 4th

Resolving Work Conflicts

October 13th



Fueling Your Work-life Flow

Contributed by Personnel Services



MagellanAscend

UPCOMING WEBINAR:
Suicide Risk: Awareness and Prevention
 –
September 14

What this webinar will address:

- Defining the warning signs of suicide.
- Discussing how to speak to someone about suicide concerns.
- Listing resources and how to get help.

Missed the live webinar? Access webinar recordings by clicking on “Learning Center” and selecting “Webinars.” If you haven’t signed up to use the County Employee Assistance Program yet, follow these two easy steps:

Step 1: Go to www.magellanascent.com and click on “Sign up.”

Step 2: Complete the online registration form and click on “Get Started.”

Achieving work-life flow can be described as a state where you’re fully absorbed in your activities. In a zone of productive focus, your ego concerns and the passage of time drop away. You’re using your skills at their highest levels. Ultimately, the various aspects of your life flow together smoothly.

How can you reach such a state?

- Aim to do more things you can fully lose yourself in—from playing with the kids to walking in nature to steering your workday more toward the things where you excel.
- Use your schedule to creatively carve out time for yourself—whether it’s to do something fun, to exercise or to simply relax and decompress.
- Don’t be hard on yourself if life doesn’t fall into perfect order each day. Gently go along with the rhythm of what’s happening.
- Prioritize the elements of your life. Strive to spend more time on things you value, and begin let go of non-essential activities.

Browse more articles at www.magellanascent.com

YOUR EMPLOYEE DISCOUNTS –

Save on Major Brands & Everyday Essentials

Save with your Employee Discounts on LifeMart, your online members-only discount center, where you can save big on major purchases like travel, tickets, attractions, electronics, cars, vacations, or on day-to-day essentials like groceries and child care. And best of all, access is free!

[Click here to access the LifeMart Discount Center in your web browser.](#)

*Building Brighter
Futures Together*

Helping Protect Kids from Sexual Exploitation in the Digital Age

Register for Commercial Sexual Exploitation of Children (CSEC) Training Opportunity on September 22

By Alysia Dellaserra, CFS Program Analyst

The Internet has become an integral component in the lives of today's youth. Many are using the Internet as a means of communication with friends, meeting new people, and entertainment. Yet, a challenge is weighing these benefits against the reality of the Internet as a tool in the sexual exploitation of children and youth.

The National Center for Missing and Exploited Children (NCMEC) reported that in 2021, their tip line received more than 29 million reports of suspected online child sexual exploitation, which is an increase of 35 percent from the previous year. The WeProtect Global Alliance noted in their 2021 Global Threat Assessment that the scale of child sexual exploitation and abuse online is continuing to grow.

The CFS CSEC Services Team is proud to announce that on Thursday, September 22nd, trainers Nola Brantley and Nicole Klasey will be conducting a "Growing Up in the Digital Age: The Intersection Between CSEC and Technology" training for CFS Social Workers, and community and agency partners. The training will focus on the intersection of commercial sexual exploitation of children and technology. It will cover safety strategies, and give participants guidance on how to facilitate discussions with youth about cell phone use, social media, cyber bullying, sexting, and online gaming.

Staff interested in attending the training, scheduled from 9 a.m. to 4 p.m. via Zoom, can register through SMART. Community and agency partners can register by contacting Mari Solis, CFS Staff Development Specialist, at solisma@ehsd.cccounty.us.



CFS Social Workers:

Do you suspect or have a commercially sexually exploited child/youth on your caseload? Are you interested in learning more about available CSEC services? Please send your CSEC referral (CSEC 04) or inquiry to the CFS CSEC Services Team at cfcsec@ehsd.cccounty.us.

Workforce Development Month

September is Workforce Development Professionals Month, a time to recognize, honor, and promote the contributions of our nation’s workforce professionals.

Workforce Development Board of Contra Costa County (WDBCCC), part of EHSD, aims to achieve equitable economic growth for our region. WDBCCC constantly works toward ensuring a steady pipeline of diverse workforce talent to help keep local companies competitive while creating upward economic mobility and security for Contra Costa workers.

Workforce Development Professionals Month honors workforce development organizations and professionals – such as WDBCCC and its staff members – and partnerships that play a vital role in the U.S. economy. With the current economic situation and reauthorization of funding sources like the Workforce Innovation and Opportunity Act (WIOA), now is the time to remind our community members about the availability of workforce development and job training programs.

Be sure to visit wdbccc.com to learn more about the many programs, services, strategic connections and partnerships the WDBCCC has in place to solve complex workforce issues and leverage public-private resources that contribute to the economic competitiveness of our region, ultimately improving the quality of life for all who live in Contra Costa County.



Wildfire Season Reminders and Safety Tips

Contributed by Contra Costa County Fire Protection District

The grass and other vegetation fires that can grow into dangerous, even deadly wildfires are ALL created by some sort of human activity. Be wildfire safe by following these practices:

EQUIPMENT SAFETY

- Never mow or trim dry grass on a Red Flag Warning Day. (Mow before 10 a.m. on a day when it's not hot and windy).
- Never use lawn mowers in dry vegetation.
- Spark arrestors are required in wildland areas on all portable gasoline-powered equipment.

DEFENSIBLE SPACE

- Residents should make sure they have 100 feet of defensible space around structures.
- Clear dead weeds and vegetation.
- Remove leaves and needles from gutters.
- Trim branches six feet from the ground.



VEHICLE SAFETY

- Never pull over into or on dry grass.
- Ensure trailer chains don't drag on the ground.
- Make sure your vehicle is properly maintained.
- Maintain proper tire pressure to avoid driving on the wheel rim.
- Never let your brake pads wear too thin.



MORE SAFE PRACTICES

- Make sure cigarette butts and other smoking materials are properly extinguished.
- Never burn landscape debris like leaves or branches on NO Burn Days or when it's windy or in areas where not allowed.
- Target shoot only in approved areas, use lead ammunition only, and never at metal targets.
- Report any suspicious activities to prevent arson.

For more tips and info, visit www.cccfpd.org/wildfire-prep





This individual is being recognized for going the extra mile by delivering excellent service to our customers. She went above and beyond in her willingness to help and demonstrate EHSD's emphasis on providing exemplary customer service. Congratulations on a job well done!



Heidi Wagner, True Compassion

By Michael King, WFS Clerical Supervisor

Heidi Wagner has been a Senior Level Clerk in reception at 400 Ellinwood for the past six years. During this time, she has been a valued member of the unit, continuously going above and beyond for others. Heidi always greets each client at her window with a smile and a positive vibe. She greets all staff with that same smile.

An example of Heidi's humanity and empathy towards others is evident in so many examples. Here are a few of our favorites :

An elderly woman came into the reception lobby seeking services and confided in Heidi that she did not have any food to feed her cat. Heidi went after work and purchased cat food out of compassion for this woman's situation. Another client came in with her children for information. Heidi noticed that one of the client's children needed shoes. Heidi had received a brand new pair of shoes from a coworker for her own daughter, and instead gave them to this woman for her child. Customers express feeling appreciated as a human with Heidi and each customer that leaves Heidi's window leaves better than when they came in.

Heidi truly is a champion for the community and we are so happy that she calls Ellinwood her work home.



We Care...You Care

We Care...You Care is how we recognize our peers, emphasizing internal customer service. **We Care...You Care** nominations tie directly to one or more of our six Core Values. The program gives you the opportunity to show your coworkers how much you appreciate them. If you work with someone who deserves special recognition for internal customer service, check out the We Care...You Care link to the guidelines, then fill out a nomination form and submit it to the supervisor of the person you are nominating.

Guidelines: http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Guidelines_FINAL.pdf

Nomination Form: http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Nomination%20Form_FINAL.pdf



Reminder About Fragrances in the Workplace

Though a pleasant scent is often welcome, a longstanding EHSD policy (DM 10-004) prohibits using fragrances at work because of the health issues it may raise for some coworkers. This includes fragrances from perfumes, colognes, high-scent shampoos, and other grooming products.

Chemicals in scented products can sometimes cause health issues such as shortness of breath, headaches, migraines, eye irritation, nausea, muscle pain and cold-like symptoms. They may adversely affect people with asthma, emphysema, bronchitis, allergies or compromised immune systems.

To help keep our work environment healthy and free from hazards for all staff members, please refrain from wearing scented body products in the office. This can be a serious health and safety issue, and it is important to be considerate of coworkers who may not be able to tolerate strong scents. Please check in with your supervisor or manager if you need additional guidance around this policy.



SERVICE AWARDS | NEW EMPLOYEES | RETIREES

SERVICE AWARDS

35 YEARS

Hoa Van, EHS Division Manager, WFS

25 YEARS

Janette Quintanar, Master Teacher-Project, CSB
Thoot Saephan, Master Teacher-Project, CSB

20 YEARS

Hannah Nguyen, Associate Teacher-Project, CSB
Veronica Ramos, One-Stop Career Ctr. Case Mgr., WDB
Betty Steggall, Sr. Soc. Svc. Sys Analyst, Admin

15 YEARS

Rossio Aliaga-Caro, Clerk-Specialist Level, Admin
Nadya Perez, Comprehensive Svcs. Asst. Mgr.-Proj., CSB
Rochelle Soriano, Secretary-Advanced Level, WDB

10 YEARS

Lori DiMercurio, Eligibility Worker III, WFS
Daniel A. Escalante, Medical Program Assistant, WFS
Andral L. Ford, Soc. Svc. Program Assistant, WFS
Pamela Horne, Soc. Svc. Program Assistant, WFS
Manuel V Parada, Clerk-Specialist Level, WFS
Diana Silva, Soc. Svc. Program Assistant, WFS
Barbara Smiglewski, Eligibility Worker III, WFS
Yukin Tang, Medical Program Assistant, WFS
Agrisina Yumul, Infant Toddler Associate Teacher-Prj., CSB

NEW EMPLOYEES

Brandon Gamoras-Young, Clerk-Experienced Level, WFS
Annie Gant, Clerk-Experienced Level, Admin
Vihra Gocheva, Research and Eval Manager, CFS
Sunita Frey, Social Worker II, CFS
Isha Jauhal, Clerk-Experienced Level, WFS
Man (Bonnie) Larregui, Clerk-Experienced Level, WFS
Joseph Love, Social Casework Assistant, CFS

Lorena Martinez Castillo, SS Staff Dev Specialist, Admin
Marissa Medina, Clerk-Experienced Level, WFS
Marisol Mendoza, Teacher Assistant Trainee, CSB
Maria Montufar, Translator, CFS
Bonnie Ruso, Clerk-Experienced Level, CFS
Dineshla Velu, Clerk-Experienced Level, WFS
Haley Winston, Social Worker III, CFS

RETIREES

Sheree Moore, Social Worker III, AAS

Are you planning a retirement celebration for a staff member and would like to present them with a retirement certificate?
If so, please contact Deb Johnson at djohnson@ehsd.cccounty.us or (925) 608-4904.

SPREAD THE WORD

September 2022

- **HEALTHY AGING MONTH**
- **WORKFORCE DEVELOPMENT MONTH**
- **SEPTEMBER 5** – Labor Day (Holiday)
- **SEPTEMBER 11** – Grandparents Day
- **SEPTEMBER 15** – Hispanic Heritage Month begins
- **SEPTEMBER 20** – National I.T. Professionals Day
- **SEPTEMBER 21** – International Day of Peace
- **SEPTEMBER 22** – Fall Prevention Awareness Day
- **SEPTEMBER 22** – Autumn Equinox
- **SEPTEMBER 22** – “Growing Up in the Digital Age: The Intersection Between CSEC and Technology” Zoom
- **SEPTEMBER 23** – Native American Day
- **SEPTEMBER 25** – Rosh Hashanah Begins at Sundown

October 2022

- **HEAD START AWARENESS MONTH**
- **NATIONAL DOMESTIC VIOLENCE AWARENESS MONTH**
- **OCTOBER 4-5** – Yom Kippur
- **OCTOBER 10** – Columbus Day / Indigenous People
- **OCTOBER 16** – National Boss’s Day
- **OCTOBER 24** – United Nations Day
- **OCTOBER 31** – Halloween



Is there room in your home for one more?

Make a change in a child’s life and become a Resource Parent/ Family for a foster child. Contra Costa County needs your support to provide care for children 0–18 years of age. Please join us for a virtual orientation and learn more about becoming a caregiver.

FREE VIRTUAL ORIENTATIONS

- September 1 or 15 • 4 to 6 p.m.
- October 6 or 20 • 4 to 6 p.m.
- November 3 or 17 • 4 to 6 p.m.

For more information about becoming a Resource Parent visit us at www.ehdsd.org.

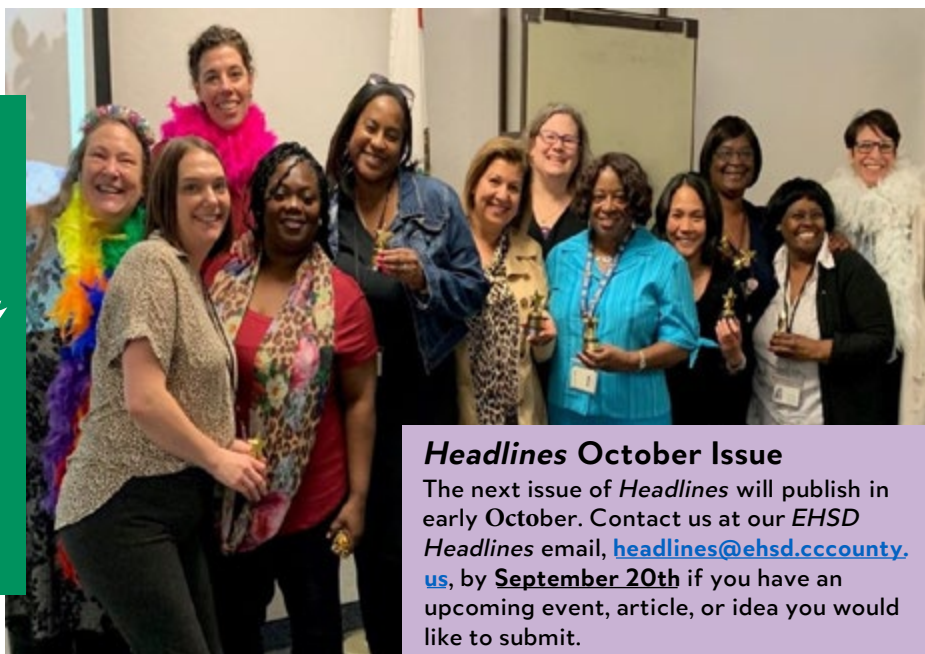
To register for a class, please call (925) 655-4230, toll-free at 1 (866) 313-7788, or email ResourceFamilies@ehsd.cccounty.us

We Care... You Care
<http://ehsdhome/Pages/Service-Champions.aspx>
and see page 19

Want to know what else we’re doing at EHSD?



Follow us on Twitter
@ContraCostaEHSD
Like us on Facebook



Headlines October Issue

The next issue of *Headlines* will publish in early October. Contact us at our *EHSD Headlines* email, headlines@ehsd.cccounty.us, by **September 20th** if you have an upcoming event, article, or idea you would like to submit.