

MEMORANDUM

Kathy Gallagher, Director

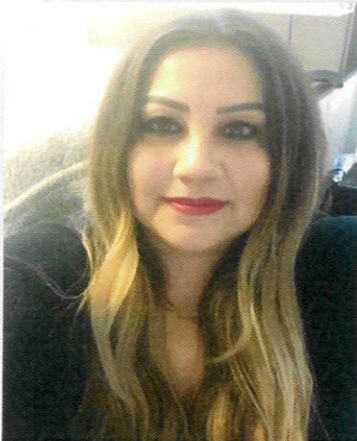
To: • Code 2A (All Staff)

Date: March 22, 2021

From: Kelley Curtis, Director of Workforce Services Bureau *KC*

Subject: **Announcing new WFS Division Managers**

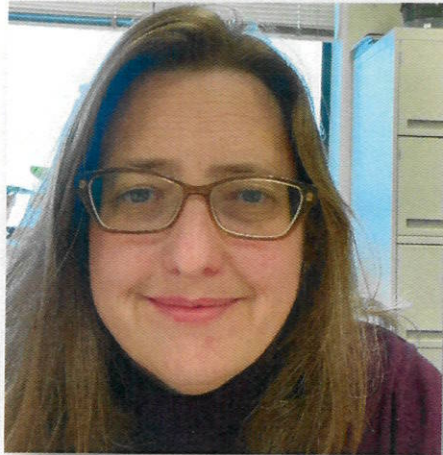
I am pleased to announce the promotion of four experienced EHSD staff to WFS Division Manager roles where they will work with all of you to continue evolving our service delivery to better meet the needs of our community, improve business process efficiencies to reduce unnecessary workload, and prepare us for the transition to CalSAWS. Please join me in congratulating them!



- Christina Navarro will become the permanent Division Manager over our 1305 MacDonald Ave., Richmond and the SIT sites. She has been in this role as a Temporary Upgrade since November 2020. Christina has been with Contra Costa County for 10 years, joining us from Kern County in 2011. She has held many positions during her tenure, first as a worker then supervisor, then Workforce Services Specialist. Her vast experience include all Workforce Services programs as well as General Assistance and Foster Care eligibility. Christina earned her Bachelor's degree in Business Administration from Cal State Bakersfield. She enjoys collaborating with staff to solve business problems, and she is passionate about serving our community.



- Drina Rowland will be Division Manager for CalWORKs Field and Special Projects. She started her EHSD journey in 2011 as a Social Services Program Assistant supporting the Welfare-to-Work program. Working through the ranks, she has been an Assessment and Intensive Services Social Worker, a supervisor in both Welfare-to-Work and Multi-Program Intake, and a Social Services Program Analyst. In her current role as a WFS Specialist, Drina is responsible for oversight of the CCWORKs Subsidized Employment Program, amongst other duties. Drina has a Bachelor's degree from St. Mary's College in Business Management. Her leadership and experience will help WFS provide more comprehensive, customer-centered support to help lift our CalWORKs families toward self-sufficiency.



- Alice Dietrich will oversee MCSC West, and she will also support CalSAWS Organizational Change Management. Alice started with EHSD in 2011 as an eligibility worker. She promoted to Social Service Program Assistant and Multi-Program Intake Supervisor prior to accepting her current role as the Workforce Services Specialist where she oversees operations of the CBEST unit in Concord. Alice has a Bachelor's degree in Sociology from the Havenford College in Pennsylvania and a law degree from Temple University. Prior to joining EHSD, Alice was the Assistant Public Defender in Montgomery County Pennsylvania where she tirelessly advocated for social justice. Her goal is to facilitate the mission of EHSD by working cooperatively with stakeholders to improve service delivery.



- Jay David will be the Division Manager over Policy and Performance. Jay returns to WFS from the Staff Development division where he has been a Social Service Staff Development Specialist for the last two and a half years. He is well versed in all of our programs and he is very knowledgeable about our systems. Jay started his career in EHSD in 2011 as an eligibility worker. He later became a Medi-Cal Program Assistant, Covered California Call Center Supervisor, Eligibility Worker Training Unit Supervisor and IHSS Medi-Cal Supervisor. Jay received his Bachelor's degree in Social Welfare from the UC Berkeley. With Jay's experience, passion, and collaborative style, he will help lead WFS to improved program outcomes.

Again, please join me in congratulating our new WFS Division Managers!