



CONTRA COSTA COUNTY
DEPARTMENT OF INFORMATION TECHNOLOGY

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TO: Contra Costa County All Staff

FROM: Marc Shorr, Chief Information Officer
Jennifer S. Hopkins, Assistant Chief Information Officer

DATE: February 10, 2021

SUBJECT: Recently Disclosed Vulnerabilities in Numerous Microsoft, Apple & Adobe Products

The Department of Information Technology is performing work to address recently disclosed vulnerabilities in numerous Microsoft, Apple, and Adobe products. Users may experience some impacts as described below.

Potential user impacts:

- Mac and Windows users may require system reboots following updates.
- Adobe users may need to close software for updates and may require device reboot.

In addition to these updates, all County users are advised:

- Do not download, accept or execute files from untrusted and unknown sources.
- Do not visit untrusted websites or follow links provided by untrusted or unknown sources.

If you would like assistance, please contact your department's designated IT help desk.

We apologize for any inconvenience this may cause, and we thank you for your understanding. For any additional questions, please reach out to your DoIT support staff.

Thank you,

Marc Shorr, Chief Information Officer