

Title: Important Announcement from the Community Warning System

The Contra Costa County Community Warning System (CWS) has changed the Caller ID used to issue alerts.

Old Caller ID: 000-000-0000

NEW CALLER ID: 925-655-0195

To make sure you pick up a CWS alert:

1. Add this number as a new contact in your mobile device and label it "Community Warning System"
2. Assign or add this new contact to your FAVORITES or EMERGENCY BYPASS. See instructions below.

Taking these steps should stop calls from being identified as Spam or silenced by the Do Not Disturb feature on your phone. For more information about the Community Warning System visit: www.CoCoCWS.us

DIRECTIONS FOR IPHONE:

Step 1: Go to Contacts -> Select Contact (Community Warning System)

Step 2: Got to Edit -> Ringtone -> Select Emergency Bypass toggle button -> Done

DIRECTIONS FOR ANDROID:

Step 1: Go to Contacts -> Select Contact (Community Warning System) -> Add to Favorites

Step 2: Go to Settings -> Notification -> Do Not Disturb -> Allow Exceptions -> Calls From -> Favorite Contacts Only