

# Eligibility Guidelines for 2020

YOU ARE:	YOU QUALIFY FOR:	
	An individual making less than \$1,468 per month <sup>1</sup>	Medi-Cal, a free government program
	An individual making \$1,469-\$2,659 per month <sup>2</sup>	Help in paying out-of-pocket costs like deductibles and co-pays. You may also qualify for a tax credit that will lower the amount of your monthly premium through Covered California.
	An individual making \$2,660-\$6,381 per month <sup>3</sup>	A tax credit that will lower the amount of your monthly premium through Covered California.
	An individual making \$6,382 per month <sup>4</sup>	You do not qualify for government assistance, but you are still eligible to buy health insurance through Covered California.
	A family of two making less than \$1,983 per month <sup>1</sup>	Medi-Cal, a free government program
	A family of two making \$1,984-\$3,592 per month <sup>2</sup>	Help in paying out-of-pocket costs like deductibles and co-pays. You may also qualify for a tax credit that will lower the amount of your monthly premium through Covered California.
	A family of two making \$3,593-\$8,621 per month <sup>3</sup>	A tax credit that will lower the amount of your monthly premium through Covered California.
	A family of two making \$8,622 per month <sup>4</sup>	You do not qualify for government assistance, but you are still eligible to buy health insurance through Covered California.
	A family of three making less than \$2,498 per month <sup>1</sup>	Medi-Cal, a free government program
	A family of three making \$2,499-\$4,525 per month <sup>2</sup>	Help in paying out-of-pocket costs like deductibles and co-pays. You may also qualify for a tax credit that will lower the amount of your monthly premium through Covered California.
	A family of three making \$4,526-\$10,860 per month <sup>3</sup>	A tax credit that will lower the amount of your monthly premium through Covered California.
	A family of three making \$10,861 per month <sup>4</sup>	You do not qualify for government assistance, but you are still eligible to buy health insurance through Covered California.
	A family of four making less than \$3,013 per month <sup>1</sup>	Medi-Cal, a free government program
	A family of four making \$3,014-\$5,459 per month <sup>2</sup>	Help in paying out-of-pocket costs like deductibles and co-pays. You may also qualify for a tax credit that will lower the amount of your monthly premium through Covered California.
	A family of four making \$5,460-\$13,101 per month <sup>3</sup>	A tax credit that will lower the amount of your monthly premium through Covered California.
	A family of four making \$13,102 per month <sup>4</sup>	You do not qualify for government assistance, but you are still eligible to buy health insurance through Covered California.

<sup>1</sup>138% FPL  
<sup>2</sup>138-250% FPL  
<sup>3</sup>250-600% FPL  
<sup>4</sup>600% FPL (Federal Poverty Level)

## EMPLOYMENT & HUMAN SERVICES OFFICES

Hours: Monday–Friday 8 a.m. – 5 p.m.

**Brentwood:** 151 Sand Creek Road  
**Pleasant Hill:** 400 Ellinwood Way  
**Antioch:** 4545 Delta Fair Boulevard  
**Hercules:** 151 Linus Pauling  
**Richmond:** 1305 Macdonald Avenue

### You can call

**Employment & Human Services Department** (800) 709-8348

**Covered California** (800) 300-1506

### You can go online

[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)  
[www.coveredca.com](http://www.coveredca.com)

### You can mail in your application

**Employment & Human Services Department**  
P.O. Box 4114, Concord, CA 94524

### Covered California

P. O. Box 989725, West Sacramento, CA 95798

### You can fax in your application

**Employment & Human Services Department** (925) 228-0310

### You can talk to a Certified Enrollment Counselor or Certified Insurance Agent

To find the one nearest you, go to [www.coveredca.com](http://www.coveredca.com) and click on Find Help



EMPLOYMENT &  
HUMAN SERVICES



COVERED  
CALIFORNIA

You might be eligible for CalFresh  
go to: [www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)



Covered California is a registered trademark of the state of California.

# It's easy to get health care coverage.



# Who can get health insurance?

You can!

If you are uninsured, you can apply for health care coverage, but you must live in California.

## What health insurance plans are available?

You may be eligible for Medi-Cal or a Covered California plan.

In Contra Costa County, Covered California has identified three qualified plans:

- **Blue Shield of California**
- **Health Net**
- **Kaiser Permanente**

## What benefits will I receive?

Health care services you will receive from Medi-Cal or a qualified health plan include:

- **Emergency services**
- **Hospitalization**
- **Maternity and newborn care**
- **Mental health and substance use disorder services, including behavioral health treatment**
- **Prescription drugs**
- **Rehabilitative and habilitative services and devices**
- **Laboratory services**
- **Preventative care, wellness services and chronic disease management**
- **Ambulatory patient services**
- **Pediatric services, including dental and vision care**

## How much will my plan cost?

If you qualify for Medi-Cal, it may be free. Under Covered California, the cost of health insurance depends on how much coverage you choose to purchase and whether you qualify for premium assistance based on your income level.

There are four basic levels of coverage:

- **Bronze**
- **Silver**
- **Gold**
- **Platinum**

The higher the percentage of health expenses paid by the plan, the higher the monthly premium will be. Through Covered California, you will be able to find out the cost of each plan for your specific circumstances—and then you can choose the plan that is right for you or your family.



# I've applied for health care coverage. Now what?



## MEDI-CAL

You can apply for Medi-Cal anytime. If you are eligible, you may be asked for some verifications by your worker. You may be asked for proof of: citizenship or residence, residency in Contra Costa County, income tax return or pay stub. Once you are approved you will receive your notice of coverage and then you will choose your plan.

**Questions about Medi-Cal: (800) 709-8348**



## COVERED CALIFORNIA

You will be asked to provide any outstanding verifications which cannot be electronically verified. You can view the status of your application online. After approval, you will choose your coverage plan, and pay your premium.

If you are applying for a Covered California Health Plan, it is important to apply during the Open Enrollment or within 60 days of a qualifying event. You can read about qualifying events here:

<http://www.coveredca.com/individuals-and-families/getting-covered/special-enrollment/>

**Questions about Covered California Health Plan: (800) 300-1506**

One application is sufficient for Medi-Cal or Covered California. If you submit multiple applications, it can cause a delay in processing. We will attempt to verify your information electronically. If more information is needed, you will be contacted.



# I have been approved for health care coverage. How do I choose my plan?



## CHOOSING A MEDI-CAL PLAN

You will receive a benefits identification card prior to making your plan selection. A packet with your health care coverage options will be sent to you, you may have the option of choosing a managed health care coverage plan. If so, a packet will be sent to you.

You must choose a health plan by the due date or a plan will be chosen for you.

Once you have made your managed care selection, an identification card from the health provider will be sent to you.



## CHOOSING A COVERED CALIFORNIA PLAN

Review your health plan options online at [www.coveredca.com](http://www.coveredca.com), by phone at (800) 300-1506 or with your Certified Enrollment Counselor.

Once you've reviewed your options, make a selection and enroll.

When you have enrolled and paid your initial premium, you will receive your health care coverage identification card.

## Once your benefits are approved, you will remain eligible until:

- You report a change that affects your eligibility
- You request that your health benefits stop
- You move out of California
- You are up for a yearly renewal and you do not submit the necessary documents for the renewal to be completed. (Some cases will be automatically renewed for coverage each year. If nothing has changed, and you have given Covered California permission to use tax return data to verify your information, and it comes back verified, your renewal will be complete.)

