

**Contra Costa County In-Home Supportive Services
Advisory Committee Meeting
January 15, 2019 Meeting Summary**

Present: Mustafa Alsalihi, Sydney Anderson, Wilson Cheng, Keegan Duncan (On the phone), Joe Juarez, John Roe, and Wendell Snyder.

Absent: Chantana Vornvilaipan and Michelle Hernandez

Staff: Elizabeth Dondi, Lorena Orellana and Beatriz Salgado

Guests: None

Roll Call and Introductions:

John Roe, Chair of the AC Committee called the meeting to order at 1:15 pm. Roll call was called and the sign-in sheet was completed. A quorum was established.

Public Comment Period:

None

Individual Member Reports & Announcements

John Roe shared with the AC members, EHSD Ombudsperson contact information as follows:

Julie Peck
advocacyandresolution@gmail.com
(925) 788-1722

John also described his personal experience with Julie Peck, John used Julie's help in the past to resolve some issues with IHSS, and he found her very helpful, friendly and knowledgeable.

Sydney reported that one of the residents was watching TV and got convinced to call an 800 number to order some braces covered by Medicare. She got one set in the mail, but the company called the client to let her know that the items in the package were defective and they needed to be replaced. The company sent a new set, but the new package did not include a return label for the defective set. The resident repeatedly called the company asking for the return label, the company agreed to send it but they never did instead she received another set of braces. The resident made several attempt to return the items with no success. In the end she got eight sets of braces from eight different companies at an estimated value of \$10,000 that Medicare

has to pay. Additionally, the resident has been getting several sales phone calls in day for more medical items.

Sydney reported the incident to HICAP, Senior Medicare Patrol and Medicare itself. Sydney said that one of the benefits of the new Medicare number is the ability to replace a number with a different one to avoid problems like the one her resident experienced.

Sydney also mentioned that she heard at the Senior Medicare Patrol webinar that the competitive bidding for Medicare DMEPOS (Medicare Durable Equipment, Prosthetics, Orthotics & Supplies) was put on hold for two years. She did not get the full information, so she will research for more information about this matter.

November 15, 2018 Meeting Summary

Wendell Snyder moved, Wilson Cheng seconded, to approve the November 15, 2018 meeting summary as written. The motion carried; see votes below:

		Meeting Summary			
		Yes	No	Absent	Abstain
1	Mustafa Alsaliyh	x			
2	Sydney Anderson	x			
3	Wilson Cheng	x			
4	Keegan Duncan	x			
5	Michelle Hernandez			x	
6	Joe Juarez	x			
7	John Roe	x			
8	Wendell Snyder	x			
9	Chantana Vornvilaipan			x	

REPORTS

Fraud/Quality Assurance Report:

QA (Quality Assurance) has currently three full time staff, one for each part of the county (Central, East and West). Previously they had a vacancy for the Central part of the County.

For the 2nd. Quarter FY 2018-2019, Janice Corrales, Quality Assurance Social Worker for IHSS covering the Central area, gave the fraud report as follows:

This quarter (October- December) QA conducted 94 Desk reviews, out of these cases reviews 21cases required no action. The rest of the cases (73) required some action by the case social worker. The majority of these were lacking sufficient documentation. As a result, the QA social workers requested corrections on these cases.

Out of these 73 cases that require action, 34 were missing or having incomplete State forms, 22 had incomplete or missing county forms, and 69 required corrections with documentation.

Out of the 26 home visits conducted, 2 of the cases required no action, and 24 required some actions from the social worker. The majority of the actions were documentation corrections.

Janice clarified to the members that QA review cases to ensure that the assessments are following State regulations.

There were 49 fraud complaints received by QA, 9 reports came from the recipients themselves, 5 by providers, 4 by family members, 6 by county staff, 23 by data matches (notifications from the hospitals when clients are admitted or discharged from hospitals or other health care facility), 1 from anonymous source and 1 more was a direct report from the Department of Health Care Services investigator.

31 cases were identified with some findings and they were referred to administrative action. Administrative Action includes either requesting overpayment calculation from payroll, or some action from the social workers. The estimated identified loss to IHSS Program was \$38,362.71.

Staff Reports:

Elizabeth reported to the AC members that PA is still in the process of hiring a Senior Benefits Clerk to back fill Yolanda Patterson who was promoted to Benefits Senior Supervisor Position. Elizabeth is hoping to conduct interviews before the end of January. Elizabeth, also explained that it has taken some time to have the approvals in place, but she expects to have those approvals this week.

Elizabeth referred to Governor Newsom State Budget released proposed budget on January 10, 2019. Some highlights from the budget proposal were:

1. Restoration of the 7% across-the-board services hours' reduction
2. Revised MOE (maintenance-of-effort), beginning 2020 a 4% inflation factor will be applied to the MOE.

3. \$34.9 million to implement the Electronic Visit Verification solution and enhancement to CMIPS (Case Management, Information and Payrolling System) for this purpose.
4. Full-Scope Medi-Cal expansion for undocumented adults aged 19-25.

Elizabeth also informed the AC members that PA will be having an employer audit from Contra Costa County Employees' Retirement Association (CCCERA) some time in February 2019. CCCERA administers retirement benefits for Public Authority employees. Our departmental fiscal unit will be coordinating the Audit.

Finally, Elizabeth mentioned that there are no Legislative Bills to follow yet since CAPA has had no meet since last year November.

Chair Report:

John mentioned that he was very happy to hear about the restoration of the 7% IHSS across the board cut.

John also mentioned that the County increased the funds to cover the health care cost and compensation plans for IHSS and Public Authority workers.

Finally, John asked the members for their opinion about having outside speakers to talked about topics that could be of interest and beneficial to people with disabilities. Wilson Cheng moved, second by Wendell Snyder to invite outside speakers to talked about different topics of interest for the committee members. The motion carried; see votes below:

		Motion invite outside speakers			
		Yes	No	Absent	Abstain
1	Mustafa Alsaliyh	x			
2	Sydney Anderson	x			
3	Wilson Cheng	x			
4	Keegan Duncan	x			
5	Michelle Hernandez			x	
6	Joe Juarez	x			
7	John Roe	x			
8	Wendell Snyder	x			
9	Chantana Vornvilaipan			x	

Advisory Committee Expenditure Report:

The report for July 2018 through December 18, 2018 was handed out for committee review.

Health, Safety & Education Committee Report:

No report as there was no meeting. Next meeting will be on January 24, 2018.

Rapid Response Committee Report:

No report as there was no meeting. Next meeting will be on January 24, 2018.

Nominating Committee Report:

No report as no meeting was held. No meeting is scheduled.

Advocacy Committee Report:

No report as no meeting was held. No meeting is scheduled.

California In-Home Supportive Services Consumer Alliance (CICA) Report:

None

Independent Living Resource (ILR) Report:

Wilson and John reported that the fundraising for ILR will be postpone for about five to eight months. They will inform the members as soon as they get new information.

SEIU 2015 Report:

Mustafa reported that SEIU members are excited about the restoration of the 7% cut to In-Home Support Services (IHSS) hours.

Unfinished Business: None

New Business:

Appointment of Subcommittee Chairs

John Roe (Chair) appointed subcommittee chairs as follows:

Advocacy – Wilson Cheng

Health, Safety and Education – Wendell Snyder

Nominating – Joe Juarez

Rapid Response – Sydney Anderson

Subcommittees Member Composition

Members volunteered to serve in the Subcommittees as follows:

Rapid Response:

Sydney Anderson, Joe Juarez, and Wendell Snyder

Health Safety and Education:

Sydney Anderson, Joe Juarez, and Wendell Snyder

Advocacy:

Wilson Cheng, Joe Juarez, Michelle Hernandez, and Mustafa Alsalihiy

Nominating:

Joe Juarez, Wilson Cheng and Sydney Anderson

Since some members were absent at this meeting, present members agreed to table the composition of subcommittees to the next meeting. Wendell moved, Mustafa seconded to table the composition of the subcommittees until next meeting. The motion carried as follows:

		Tabled the composition of the Sub-Committees			
		Yes	No	Absent	Abstain
1	Mustafa Alsalihiy	x			
2	Sydney Anderson	x			
3	Wilson Cheng	x			
4	Keegan Duncan	x			
5	Michelle Hernandez			x	
6	Joe Juarez	x			
7	John Roe	x			
8	Wendell Snyder	x			
9	Chantana Vornvilaipan			x	

Next meeting: February 19, 2019.

Unfinished business: Request members to volunteer for Sub-committees 2019

John adjourned the meeting at 2:43pm.

1:00 PM – 3:00 PM, 500 Ellinwood Way, Pleasant Hill

John Roe, Chair

The Contra Costa County In-Home Supportive Services Advisory Committee is appointed by the Board of Supervisors to provide ongoing advice and recommendations regarding in home supportive services to the Public Authority. Any comments or recommendations made by the Committee or its members do not represent the official position of the County or any of the County's officers.