Contra Costa County In-Home Supportive Services Advisory Committee Meeting April 17, 2018 Meeting Summary

Present: Sydney Anderson, Wilson Cheng, Juarez Juarez, John Roe,

Wendell Snyder, and Chantana Vornnvilaipan (on the phone).

Absent: Mustafa Alsalihy

Staff: Elizabeth Dondi, Lorena Orellana and Beatriz Salgado

Guests: Kim Lee

Roll Call and Introductions:

Sydney Anderson, chair of the AC Committee called the meeting to order at 1:22pm. Roll call was called and the sign-in sheet was completed. A quorum was established.

Public Comment Period:

None

Individual Member Reports & Announcements

None

March 20, 2018 Meeting Summary

Wendell moved, John seconded, to approve the March 20, 2018 meeting summary as written. The motion carried; see votes below:

		Meeting Summary			
		Yes	No	Absent	Abstain
1	Mustafa Alsalihy			Х	
2	Sydney Anderson	Х			
3	Wilson Cheng	Х			
4	Joe Juarez	Х			
5	John Roe	Х			
6	Wendell Snyder	Х			
7	Chantana Vornviloipan	Х			

REPORTS:

<u>Fraud/Quality Assurance Report:</u> For the 3rd. Quarter FY 2017-2018, Anthony Macias, Quality Assurance and program integrity Supervisor and analyst for Contra Costa County IHSS, gave the fraud report as follows:

There were 14 fraud complaints received by QA, 2 of these reports were reported by recipients, 8 were reported by County staff, 1 by a family member and 3 were identify through data matches (notifications from the hospitals when clients are admitted or discharged from hospitals or other health care facility.) Out of these 14 complains only 1 was referred to the State for farther investigation, 7 were referred for administrative action and 6 were dropped with no action.

The total number of hours reduced from these findings is 293. The total amount of money identified for Collection through County Overpay Recovery was \$8,044.46.

Regarding the Quality Assurance Desk reviews Anthony reported the following:

This quarter QA focused its reviews in the correct application of regulations for medical transportation and medical accompaniment for IHSS Recipients. According to these regulations, accompaniment to Medical Appointment is not intended for the purpose of transportation; rather, it may be authorized only when the recipient needs assistance with specific IHSS tasks during transportation to/from or at the destination.

<u>Staff Reports</u>- Elizabeth reported that on February 12, 2018 CDSS removed timesheet's violation for pay periods of February 16-28 and March 1-15 because of confusion in 1:1 cases among IHSS and WPCS providers about how many hours to claim for the short month of February 2018. CDSS is also advising providers that using the Electronic Timesheet System to submit Timesheets will help providers avoid violations in the future as the system alerts users if they are about to have a violation and allows provider to correct entries before submitting.

Elizabeth also report on the California Senior Rally 2018 which will be held at the State Capital on May 8, 2018 from 9:30am to 3:00pm. Activities at the rally include exhibits, speakers, presentations and lunch. Some legislators will speak at the Senior Rally, and there will be over 20 governmental agencies exhibiting, providing valuable information on programs and services beneficial to older adults and their families. Organizations such as AARP, Alzheimer's Associations, and Choice in Aging and Justice in Aging among others will also be at the rally.

Elizabeth reported on the SB 1040 which addresses long outstanding inadequacies in emergency responses to Natural Disasters. The bill went before the Senate Human Services Committee on April 10, 2018 and passed with a vote of 6-0. The bill will next be heard in the Senate Appropriations Committee on April 23, 2018.

Elizabeth also reported on the AB1909 which clarifies that the State Department of Social Services is required to provide translation of written content, as defined in languages spoken by substantial number of providers of In-home Supportive Services. This bill is currently in the possession of the Senate Rules Committee awaiting for a referral.

The last bill reported by Elizabeth was AB 3114 which would authorize certain entities to meet and confer in good faith regarding wages, benefits, and other terms and conditions of employment with representatives of recognized employee organizations for an individual who is employed by a recipient of Waiver Personal Care Services(WPCS). This bill was put in a placeholder on CAPA's behalf, as it was determined to be unnecessary, the author will not be moving the bill this year.

Finally, Elizabeth informed the AC members that PA is still in process of recruiting a Bi-lingual Registry Specialist. PA interviewed 4 candidates on April 4, and there is a candidate that possibly will be hired over the course of the current week.

Chair Report:

Sydney Anderson reported on the 13th annual *Living Better After 50* event which was held on Saturday March 24, 2018 at the Black Diamond High School from 8:45 am to 4:00 pm. Workshops were held and local celebrities Rosemary Greyshock (radio personality) and Charleen Early (writer, teacher and comedienne) were the speakers this year. Sydney said that 140 people attended.

Advisory Committee Expenditure Report:

The report for March 2018 through the last expenditure for this fiscal year (on April 4th, 2018) was handed out for committee review.

Health, Safety & Education Committee Report:

No report as no meeting was held. Next meeting will be on May

Rapid Response Committee Report:

No report as no meeting was held. Next meeting will be on May

Nominating Committee Report: No report as no meeting was held.

<u>Advocacy Committee Report:</u> No report as no meeting was held. No meeting is schechuled

California In-Home Supportive Services Consumer Alliance (CICA) Report:

No report. The meeting was cancelled

<u>Independent Living Resource (ILR) Report</u>: John reported that at the meeting they reviewed some statistics for providers and consumers. John suggested it would be helpful to review provider and consumer statistics for Contra Costa County. John was advised that this normally done at the Rapid Response Subcommittee.

<u>SEIU 2015 Report</u>: John Roe reported that the union's main focus at the last meeting was EVV (Electronic Visits verification), its implementation and the impact to IHSS Providers and recipients

Unfinished Business: None

New Business:

Next meeting: May 15, 2018.

Sydney adjourned the meeting at 2:35pm.

1:00 PM - 3:00 PM, 500 Ellinwood Way, Pleasant Hill

Sydney Anderson, Chair

The Contra Costa County In-Home Supportive Services Advisory Committee is appointed by the Board of Supervisors to provide ongoing advice and recommendations regarding in home supportive services to the Public Authority. Any comments or recommendations made by the Committee or its members do not represent the official position of the County or any of the County's officers.